

An open letter to the CEO of Shrewsbury and Telford Hospital NHS

SY10 8JX

28th Apr 2021

For the attention of: Louise Barnett, CEO

I write to bring to your attention that I was recently treated at both the Royal Shrewsbury and Princess Royal Hospitals.

We hear so much about how the NHS isn't doing a good job that I feel obliged to report when things go well.

I had two stays for operations and multiple visits for examinations, all of which occurred without issue. I told the lead surgeon Mr Richard Harris that during the entire process from GP referral to being signed off, I was treated royally by the NHS system.

In addition to all the Ward 8 and theatre staff, I would like to mention several people who went out of their way to ensure that I was looked after very well:

Mr R Harris

Miss Kate McNamara, ENT Specialty Registrar - A&E triage & repair

Mr Chris Metcalfe, ENT Specialty Registrar - visits & updates

Dr Dimitrios Chatzoudis, Locum Registrar - daily visits to bedside

and in the Cancer Support group, before my neck growth was declared benign, Mandy and Gina who both made me feel that I was in the best of hands.

Please feel free to publicise any part of this letter or the diary below

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Michael Briggs', written over a circular scribble.

Michael Briggs 420 716 9547
